



**Contact: Bill Edge**  
Phone 404-656-2316  
Fax 404-657-3020

## Georgia Public Service Commission

244 Washington St S.W.  
Atlanta, Georgia 30334  
Phone: 404-656-4501  
Toll free: 800-282-5813

**For Immediate Release**

**1-07**

### Consumer Advisory

#### Commission Advises Consumers That No Fuel Surcharge Is Allowed For Household Movers, Limousines and Certain Passenger Carriers

Atlanta, January 5, 2007 – The Georgia Public Service Commission is warning consumers to be aware that household goods movers, limousines, charter busses and passenger carriers who charge on a per passenger basis are not allowed to add a fuel surcharge to consumers' bills for moves or trips between two cities in Georgia. The Commission removed the fuel surcharge effective September 30, 2005. However, the Commission has received complaints from some consumers who say they have been charged the fuel surcharge after that date.

Consumers who believe they have been wrongly charged this fee should first seek reimbursement from the mover or passenger carrier before filing a complaint with the Commission. Consumers may contact the Commission by e-mail, fax, letter or telephone as listed below.

E-mail: [Gapsc@psc.state.ga.us](mailto:Gapsc@psc.state.ga.us)

Fax: 404-656-2341

Phone: 404-656-4501 (metro Atlanta) or 1-800-282-5813 (outside metro Atlanta)

Mail: Georgia Public Service Commission

Consumer Affairs

244 Washington St. S.W.

Atlanta, Georgia 30334

Consumers should also check the Georgia Public Service Commission's website prior to hiring a household goods mover, limo or passenger carrier to make sure the company is licensed to operate in Georgia. Lists of legal carriers, FAQs, helpful hints, and the maximum rates for these services can be found at: <http://www.psc.state.ga.us/transportation/transportation.asp>

###